SENSITIVE SECURITY INFORMATION

U.S. Department of Homeland Security 6995 Springfield Center Drive Springfield, VA 22150



August 1, 2025

Tracy Biggs
Deputy Chief, Disclosure Unit
Office of Special Counsel

RE: OSC File No. DI-23-000586

Dear Ms. Biggs:

The attached report is in response to your November 18, 2024 request for a follow-up investigation regarding TSA's initial Report of Investigation which was provided to OSC on July 30, 2024. The ROI addressed Boston Logan International Airport (BOS) Transportation Security Manager (TSM) disclosure alleging that there was malfunctioning screening equipment at BOS. After receiving TSA's initial ROI, you requested that TSA look into the following:

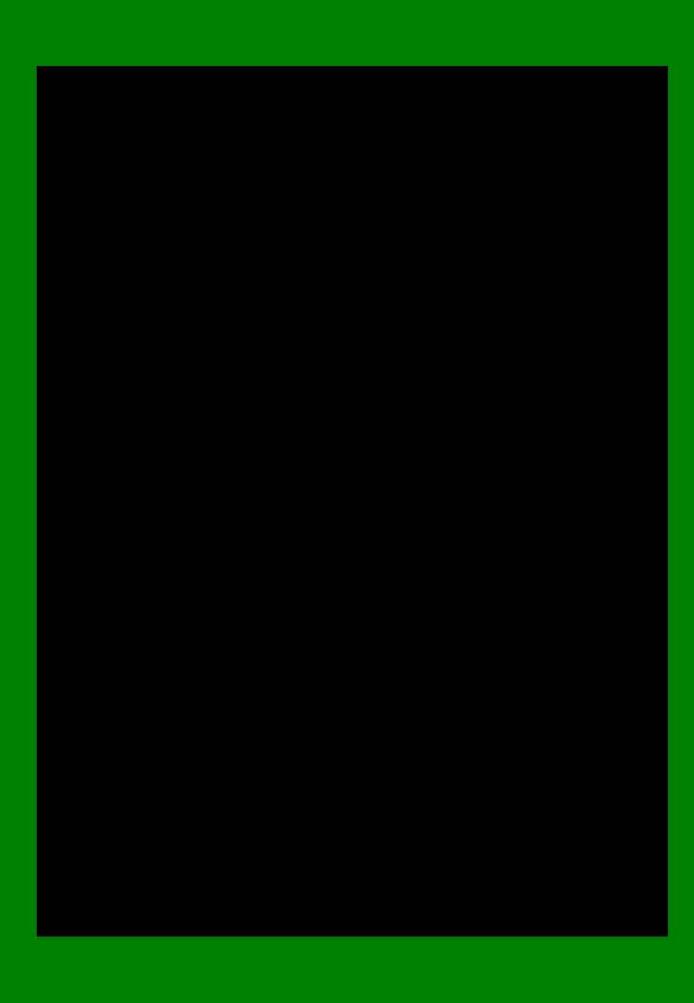
- 1. The report fails to address the March 3, 2023, incident identified by that was included in the July 20, 2023, OSC referral letter. Please provide an assessment of the AIT machines failure to alert during an exercise in which a TSA officer in the BOS FET Program on March 3, 2023.
- 2. In his statement, passengers for "We understand that the used on March 11, 2023, was not for AIT training, nor did it function like was an approximately states that "AIT systems are used to screen "We understand that the approved for AIT training, nor did it function like the approximately for a person.
 - a. Please clarify why an item of would not trigger an AIT alarm as an anatomical anomaly or other concealed object; and
 - b. Please provide the parameters of what would trigger an AIT alarm.

In response to your request, the TSA Investigations Division conducted a supplemental investigation.

WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.

SENSITIVE SECURITY INFORMATION

walked through the AIT with standard operating procedures which require investigation also indicated that prior to that TSA's AIT equipment nationwide was desirable number of false alarms. Information dequipment as well as threat intelligence recommends	was wearing a jacket which is not consistent with es passengers to divest outer garments. The timeframe, used in gned to detect threats while avoiding an unreasonably eveloped during deployment and field use of AIT
	regarding TSA's Report of Investigation I23- licated that the item of a tandards operate off a
AIT would alert on other objects etc.	. The that would pose a threat, such as
성하는 항상 ^ 전에 없었다. 장면 12,000 km 10 전에 가는 아이들에게 모든 하다면 함께 2000 전투를 다 이 나는 것은 것들은 2000 Particle 이 12 Marie 및 16 Pa	we Security Information (SSI) that is controlled under led and protected accordingly, and cannot be publicly py of the redacted report for public release.
If you require further information regarding me.	these matters, please do not hesitate to reach out to
	Sincerely,
	Shireen Hansen
	Shireen Hansen Deputy Chief Counsel (Acting) Office of Chief Counsel





U.S. DEPARTMENT OF HOMELAND SECURITY TRANSPORTATION SECURITY ADMINISTRATION TSA INVESTIGATIONS

REPORT OF INVESTIGATION

CASE NUMBER: 123-00576

TITLE: Security Screening Equipment Vulnerability

SUBJECT(S): N/A

ALLEGATION: 5 U.S.C. §1213 allegations – (1) The Advanced Imaging Technology (AIT) machines at Boston Logan International Airport (BOS) failed to detect known security threats during TSA officer training exercises; and (2) Boston TSA management and the Boston Federal Security Director (FSD) failed to investigate these potential security vulnerabilities.

PERIOD OF INVESTIGATION: December 5, 2024, to March 21, 2025

CASE STATUS: Closed

INVESTIGATED BY: Special Agent

REPORT BY: Special Agent

_____11:52:54

Special Agent in Charge Technical Service Branch TSA Investigations April 1, 2025

Date

REPORT DISTRIBUTION

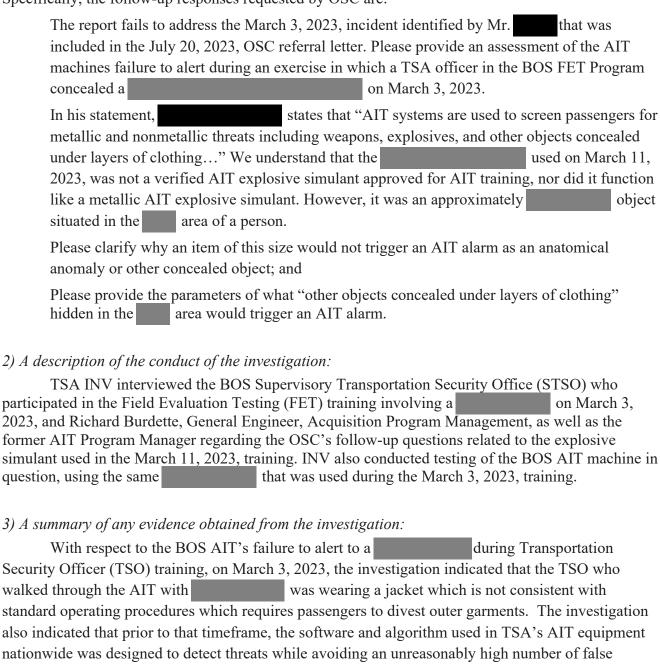
☐ Professional Responsibility via ECMS
☐ Employee Relations via ECMS
☑ Chief Counsel
☐ Executive Assistant Administrator/Director, Federal Air Marshal Service
☑ Executive Assistant Administrator, Security Operations
☐ Executive Assistant Administrator, Operations Support
☐ Executive Assistant Administrator, Enterprise Support
☐ Federal Security Director —
☐ Personnel Security Division
☐ Anti-Harassment Program
☑ Other <u>Deputy Administrator</u>
□ File

Report of Investigation (ROI) Handling: The ROI and information contained herein is subject to the Privacy Act of 1974 (5 U.S.C. 552A, Public Law 93-579) and thus may not be released outside official channels. This material must be safeguarded from unauthorized disclosure, and should not be left unattended or discussed with unauthorized persons, and must be retained in a security container when not in use.

Executive Summary:

1) A summary of information with respect to which the investigation was initiated:

On December 5, 2024, Transportation Security Administration (TSA), Investigations (INV) received a referral from TSA's Chief Counsel's office (CC) indicating the United States Office of Special Counsel (OSC) had requested response to follow-up questions they had after reviewing an INV Report of Investigation related to Whistleblower Disclosure, OSC File No. DI-23-000586. Specifically, the follow-up responses requested by OSC are:



alarms. Information developed during deployment and field use of AIT equipment as well as threat

intelligence received, led to TSA updating the software/algorithm to increase the security effectiveness of the equipment. Testing conducted by INV on February 6, 2025, confirmed the updates to the AIT software and screening protocols resolved this concern, as the AIT equipment reliably alerted to the using the standard TSA screening protocols.

With respect to OSC's follow-up questions regarding TSA's Report of Investigation I23-00576, dated June 27, 2024, Mr. indicated that the item of a size as the would not alarm is because the Detection Standards operate off a "black" list concept; meaning the Detection Standards outline specific threats the system is supposed to find such as explosives, as opposed to outlining the full set of items that are authorized in the sterile area. The AIT would alert on other objects concealed under clothing that would pose a threat, such as explosives, firearms, knives, etc.

4) A listing of any violation or apparent violation of any law, rule, or regulation:

The investigation did not reveal any violation or apparent violation of any law, rule, or regulation. Appropriate notifications and TSA protocols were followed, which resulted in upgrading AIT software and clarification of what simulants and replica weapons should be used for training in conjunction with AIT equipment.

5) A description of action taken or planned as a result of the investigation:

The algorithm for the AIT has been updated and resolved any security issues that may have existed prior to the investigation.

Origin of Case:

On December 5, 2024, TSA, INV received a referral from TSA CC indicating the OSC had requested response to follow-up questions they had after receipt of an INV ROI related to Whistleblower Disclosure, OSC File No. DI-23-000586. (Exhibit 1)

Specifically, the follow-up responses requested by OSC are:

anomaly or other concealed object; and

The report fails to address the March 3, 2023, in	cident identified by Mr.	that was
included in the July 20, 2023, OSC referral letter	r. Please provide an assessi	ment of the AIT
machines failure to alert during an exercise in w	hich a TSA officer in the B	OS FET Program
concealed a	on March 3, 2023.	
In his statement, states that "	'AIT systems are used to so	creen passengers for
netallic and nonmetallic threats including weapon	ons, explosives, and other o	objects concealed
under layers of clothing" We understand that	the	used on March 11,
2023, was not a verified AIT explosive simulant	approved for AIT training	, nor did it function
ike a metallic AIT explosive simulant. However	r, it was an approximately	in object
situated in the area of a person.		
Please clarify why an item of this size would not	t trigger an AIT alarm as ar	n anatomical

TSA screening protocol. The

Please provide the parameters of what "other objects concealed under layers of clothing" hidden in the area would trigger an AIT alarm.

Allegation:

BOS AIT equipment failed to detect threats during TSO training conducted on March 3, 2023, when a was not detected on a role player's person.

Finding:

On January 28, 2025, TSA INV interviewed an STSO who led a Field Evaluation Testing (FET) exercise designed to give TSOs training on sensitive area pat-down searches on March 3, 2023. The training utilized an AIT machine at the BOS E-2 checkpoint and involved a male role player, TSO wearing a light sports jacket, with a concealed entering the machine. The exercise was intended to produce a alert which would allow the TSO working the checkpoint the opportunity to conduct a search and locate the The role player passed through the AIT machine, and it failed to alert on the thereby failing to locate the (Exhibit 3 and 4) On February 6, 2025, INV conducted a test of the BOS AIT machine that was used during the March 3, 2023, FET training, using the same . This test was carried out with the assistance of the STSO who conducted the FET training on March 3, 2023. INV found the AIT, operating with updated software/algorithm, reliably detected the using the standard

On March 13, 2025, INV consulted with an Engineer assigned to TSA Acquisitions Program Management, Testing and Evaluation Division, Systems Evaluation Branch and who serves as a subject matter expert on the capabilities of AIT equipment. The Engineer advised that specific protocols are in place to provide the AIT technology the greatest chance of performing accurately for both detection and false alarm. One of the protocols that is required by Standard Operating Procedures (SOP) is that the passenger divest outer garments. Technical tests have confirmed that deviating from these protocols may cause a significant loss in detection. He further stated that the new Low Pfa algorithm plays a critical role in increasing overall security effectiveness by fining smaller threats on a person compared to previously deployed algorithms, increasing the probability of detection, and augmenting AIT throughput and utilization while decreasing the passenger touch rate (i.e., pat-down).

players using the same protocol used in the March 3, 2023, incident. (Exhibit 5)

was concealed in the

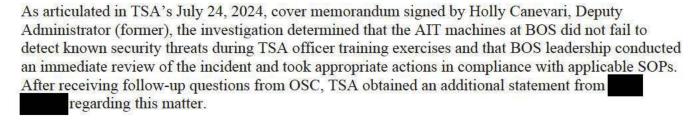
Allegation (follow-up questions as received by OSC):

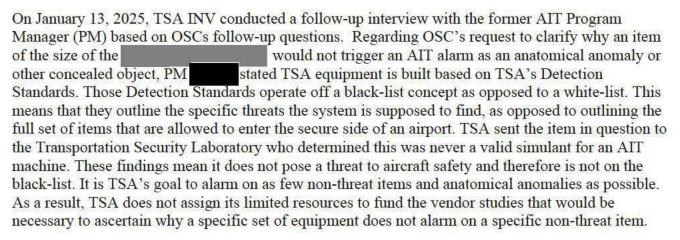
The AIT machines at BOS failed to detect known security threats during TSA officer training exercises.

area of the role

Note: This Allegation and Finding are related to the follow-up questions received by OSC in relation to ROI I23-000576, dated June 27, 2024.

Finding:



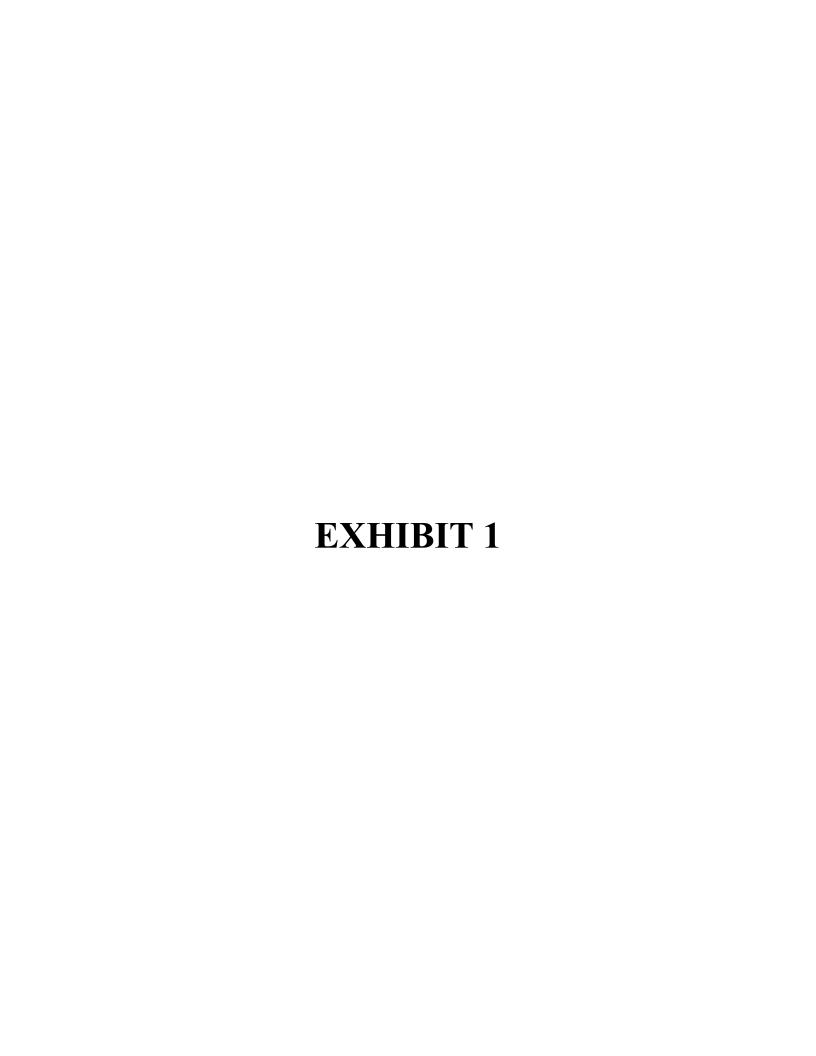


With respect to OSC's question regarding the parameters of what "other objects concealed under layers of clothing" hidden in the area would trigger an AIT alarm, PM explained that the language is used as a catchall to include any explosives, sharps, or other items that could cause a catastrophic damage to an aircraft. (Exhibit 2)

Persons Associated with Case:

Name	Role	Title	Exhibit #
	Witness	Program Manager	2
	Witness	STSO	3
	Witness	Role Player	4
	Witness	Engineer	6

	EXHIBITS
Exhibit Number	Description
1	Memorandum of Activity (MOA): Case Origination, with attachments
2	Memorandum of Interview (MOI): Interview of , with attachments
3	MOI: Interview of , with attachments
4	MOA: Receipt of Written Statement, with attachments
5	MOA: Operational Test of Boston Logan AIT Equipment, with attachments
6	MOA: Consultation with , with attachments





TSA INVESTIGATIONS MEMORANDIM OF INTERVIEW OR ACTIVITY

IVIEIVIO	KANDUM OF IN	TERVIEW OR ACTIVITY
Type of Activity:		Date:
Personal Interview		
Telephone Interview		December 5, 2024
Records Review		
Other		
Activity or Interview of:		Conducted by:
Office of Special counsel Follo	w-Up Questions	Special Agent (SA)
		Location of Interview/Activity:
		Transportation Security Administration (TSA)
		Investigations (INV)
	Subject Ma	atter/Remarks
		cial Investigations Unit (SIU) was tasked with
-	-	nsel (OSC) related to a previously submitted Report of
Investigation (ROI) under this ca	ise number. (Attachme	ent A)
Sancifically OSC assumetal and		
Specifically, OSC requested ans	wers to the following q	questions:
1. The report fails to addres	s the March 3 2023 in	ncident identified by Mr. that was included in the
		de an assessment of the AIT machines failure to alert
		e BOS FET Program concealed a
on March		
	,	
2. In his statement,	states that	"AIT systems are used to screen passengers for metallic
and nonmetallic threats is	ncluding weapons, exp	losives, and other objects concealed under layers of
clothing" We understa		used on March 11, 2023, was not a verified
		ing, nor did it function like a metallic AIT explosive
simulant. However, it wa	s an approximately	object situated in the area of a person.
D1 1: C 1 -	:4	11
	-	yould not trigger an AIT alarm as an anatomical anomaly
or other concealed	-	other objects concealed under layers of clothing" hidden
	would trigger an AIT a	
in the	Sala di 1950i dii 1111 d	
C. N. I	C T'd	
Case Number: 123_00576	Case Title:	nuinment Malfunction

Revised May 10, 2022

MEMORANDUM OF INTERVIEW OR ACTIVITY (continuation sheet)

Attachments:

A. Email from Office of Special Counsel, Dated November 18, 2024

Case Number:	Case Title:
I23-00576	Security Screening Equipment Malfunction



From:	>		
Sent: Monday, November 18	, 2024 2:35 PM		
То:			
	20		
	A COMPANY OF THE CONTRACT OF T		
Subject: RE: OSC File No. DI-2	3-000586 (Extension	on of Time)	

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you believe this is SPAM or a phishing email,

contact the TSA Cyber Security Operations Center at TSA-SPAM.

Good afternoon. Thank you for your email below. We have reviewed the agency's report in this matter and have follow-up questions regarding the findings. Please provide a supplemental report responsive to the questions below.

- 1. The report fails to address the March 3, 2023, incident identified by Mr. was included in the July 20, 2023, OSC referral letter. Please provide an assessment of the AIT machines failure to alert during an exercise in which a TSA officer in the BOS FET Program concealed a on March 3, 2023.
- 2. In his statement, states that "AIT systems are used to screen passengers for metallic and nonmetallic threats including weapons, explosives, and other objects concealed under layers of clothing..." We understand that the used on March 11, 2023, was not a verified AIT explosive simulant approved for AIT training, nor did it function like a metallic AIT explosive simulant. However, it was an approximately area of a person.
 - a. Please clarify why an item of this size would not trigger an AIT alarm as an anatomical anomaly or other concealed object; and
 - b. Please provide the parameters of what "other objects concealed under layers of clothing" hidden in the area would trigger an AIT alarm.

Please provide a supplemental report responsive to the questions by January 17, 2025. As always, we are available should you have any questions. Thank you.

Kind regards,





TSA INVESTIGATIONS MEMORANDIM OF INTERVIEW OR ACTIVITY

MEMORANDUM OF INT	ERVIEW OR ACTIVITY
Type of Activity:	Date:
Personal Interview	and the second s
Telephone Interview	January 13, 2025
Records Review	
Other	
Activity or Interview of:	Conducted by:
	Special Agent (SA)
(Former AIT Program Manager)	SF
Deployment Coordinator	T (A)
30 A 12 CE - ■ 107 CE ■ 1 107 CE 11 10 CE 11 10 CE 10	Location of Interview/Activity:
Transportation Security Administration (TSA)	Transportation Security Administration (TSA) Investigations (INV)
Enterprise Support	Microsoft Teams
Subject Matte	er/Remarks
On January 13, 2025, TSA Investigations (INV), Special Support, Deployment Coordinator who for Advanced Imaging Technology (AIT) program, related to Counsel (OSC) regarding the equipment's detection capa	merly served as the Program Manager for the TSA of follow-up questions posed by the Office of Special
In summary, the lated the AIT equipment is designed Field Evaluation Team (FET) training does not cause alers simulant in question is an example of this. While visually and the AIT recognizes it is not a threat. Essentially, ex-ray equipment and is meant to be used as a training too meant to be used to test the capabilities of the AIT equipment (Attachment A)	x similar to an explosive, the material is inert explained that the simulant was designed for older 1 for Transportation Security Officers (TSOs) and not
The interview was audio recorded with a duration of 22 m	ninutes and 20 seconds.
Attachments:	
A. Written Statement of	

Case Number:	Case Title:	
I23-00576	Security Screening Equipment Malfunction	

Revised May 10, 2022





Transportation Security Administration Investigations (INV) Statement Form

	Statement I of m
Name:	Date: 1/13/2025
Duty Assignment:	1
Current Position: Deployment Coo	rdinator, Central Region
Pay Band: J	
Telephone Number:	
Agent(s):	
has identified him/herself to me as a	e the following statement to, who special Agent with TSA Investigations. uding; WHO, WHAT, WHEN, WHERE, HOW, and WHY.)
Please clarify why an item of to or other concealed object	this size would not trigger an AIT alarm as an anatomical anomaly

TSA equipment is built based off TSA's Detection Standards. Those Detection Standards operate off a black list concept as opposed to a white list. This means that they outline the specific threats the system is supposed to find, as opposed to outlining the full set of items that are allowed to enter the secure side of an airport. TSA sent the item in question to the Transportation Security Laboratory. They determined this was never a valid simulant for an AIT machine. These findings mean it does not pose a threat to aircraft safety and therefore is not on the black list. It is TSA's goal to alarm on as few non-threat items and anatomical anomalies as possible. As a result TSA does not assign it's limited resources to fund the vendor studies that would be necessary to ascertain why a specific set of equipment does not alarm on a specific non-threat item.

2. Please provide the parameters of what "other objects concealed under layers of clothing" hidden would trigger an AIT alarm.

This term is used as a catchall to include any explosives, sharps, or other items that could cause catstrophic damage to an aircraft.

I have read this entire statement consisting of: 1 pages. I have been given the opportunity to make corrections. All of the information contained in this statement is true and accurate to the best of my knowledge and belief. I understand that I may be prosecuted for perjury or making false statements if I have intentionally misrepresented anything contained in this statement. I have not intentionally omitted any information or knowledge I have that relates to the matters under investigation or review.

I swear or affirm that the testimony I have provided in this electronic statement is the truth, the whole truth, and nothing but the truth.

I certify that I am making this statement of my own free will, without any duress or coercion. The electronic signature below is the equivalent of my handwritten signature.

Executed on this date: 2/19/2025

Signature:

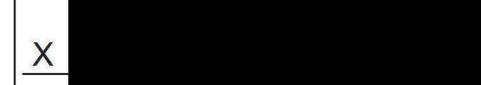


For TSA INV Use Only

I issued this Statement Form and electronically received the electronically signed record above.

The electronic signature below is the equivalent of my handwritten signature.

Signature of Primary Investigator:



For TSA INV Use Only
The electronic signature below is the equivalent of my handwritten signature.
Signature of Witness:
X





TSA INVESTIGATIONS MEMORANDIM OF INTERVIEW OR ACTIVITY

Type of Activity:	Date:
Personal Interview	Date.
Telephone Interview	January 28, 2025
Records Review	
Other	
Activity or Interview of:	Conducted by:
Supervisory Transportation Security Officer	Special Agent (SA)
Boston Logan International Airport	Location of Interview/Activity:
	Transportation Security Administration (TSA) Investigations (INV) Microsoft Teams
International Airport (BOS), Supervisory Transportation Team regarding a Field Evaluation Testing (FET) training Insummary, stated he had been the BOS FET involved a male role player carrying a machine in order to provide Transportation Security Company	ning exercise he conducted on March 3, 2023. The lead at that time, and he was conducting training that through an Advanced Imaging Technology (AIT) Officers (TSOs) an opportunity to conduct sensitive area
through the AIT at BOS E-2 checkpoint and the equip . The TSO windicted by the AIT alert and therefore did not search expressed that he felt this was a failu	working the check point searched the role player's as the role player's and did not locate the
The interview was audio recorded with a duration of l	10 minutes and 56 seconds.
Attachments:	
A. Written Statement of	

Case Number:	Case Title:	
I23-00576	Security Screening Equipment Malfunction	





Transportation Security Administration Investigations (INV) Statement Form

Name:	Date: 2/19/2025
Duty Assignment: International Checkpoint	71
Current Position: Supervisory Transportation	Security Officer
Pay Band: G	
Telephone Number: 617-893-6930	
Agent(s):	
(Below print your Statement of facts including; WHO, V On Thursday March 2 nd 2023 at approx. 1620 I ran Evaluation Testing (FET) Team Lead. The test was entered the Advance Image Technology (AIT) sca prints on the floor of the AIT and the hands up lik positions themselves properly, the only alarm was which would have been the him into the sterile area. The test was deemed Inventorial	test at the International Checkpoint while the Field test. The Role player anner and was scanned with the feet matching the yellow te the avatar in the front that is used to help passengers of the role player and not the expected area on the AIT checks the role players and allowed alid due to the AIT not alarming on the duty was informed of the Invalid test. The test was

I have read this entire statement consisting of: 3 pages. I have been given the opportunity to make corrections. All of the information contained in this statement is true and accurate to the best of my knowledge and belief. I understand that I may be prosecuted for perjury or making false statements if I have intentionally misrepresented anything contained in this statement. I have not intentionally omitted any information or knowledge I have that relates to the matters under investigation or review.

I swear or affirm that the testimony I have provided in this electronic statement is the truth, the whole truth, and nothing but the truth.

I certify that I am making this statement of my own free will, without any duress or coercion. The electronic signature below is the equivalent of my handwritten signature.

Executed on this date: 2/19/2025

Signature:



For TSA INV Use Only

I issued this Statement Form and electronically received the electronically signed record above.

The electronic signature below is the equivalent of my handwritten signature.

Signature of Primary Investigator:



For TSA INV Use Only
The electronic signature below is the equivalent of my handwritten signature.
Signature of Witness:
X





TSA INVESTIGATIONS

MEMORANDUM OF INTERVIEW OR ACTIVITY		
Type of Activity:	Date:	
Personal Interview Telephone Interview Records Review Other	March 20, 2025	
Activity or Interview of:	Conducted by:	
Receipt of Written Statement of Transportation Security Officer	Special Agent TSA Investigations Special Investigations Unit	
	Location of Interview/Activity: DHS/TSA Email	
Subject 1	Matter/Remarks	
On March 20, 2025, TSA Investigations (INV), Spec Boston Logan International Airport (BOS), Transport summarized Roudenko's recollection of participating March 3, 2023, when an Advanced <u>Imaging Technology</u>	received a written statement from tation Security Officer. The statement in a Field Evaluation Testing (FET) exercise at BOS on on one one of the statement in a Field Evaluation Testing (FET) exercise at BOS on concealed on oximate height and weight, what type of clothing he was	
A. Written Statement, March	h 20, 2025	

itle:
rity screening equipment malfunction

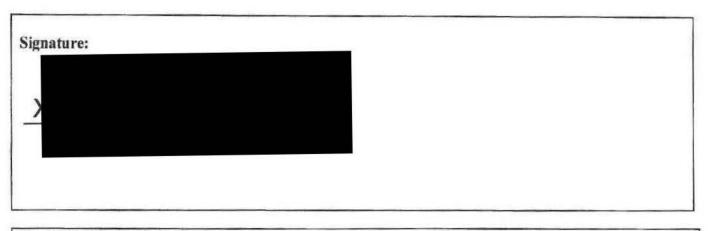
Revised May 10, 2022





Transportation Security Administration Investigations (INV) Statement Form

Name:	Date: 3/17/2025
Duty Assignment: Boston Logan International Airport	1
Current Position: Transportation Security Officer	
Pay Band:	
Telephone Number: 617-561-2700	25 11 25 11 11 11 11 11 11 11 11 11 11 11 11 11
Agent(s): SA	
I,hereby make the following statement to has identified him/herself to me as a Special Agent with TSA Invo (Below print your Statement of facts including; WHO, WHAT, WHEN, WHE	sugations.
On March 3, 2023, I was a roleplayer in a training exercise at Boston concealed wearing a light, form fitting sports jacket. I had on my Apple Watch with a metal buckle. On its own the belt buckle may or may not alarm detection equipment to the point it would need to be divested. I did it was wearing Cole Haan chukka boots that I normally wear as part of somewhere between 155-165 pounds and I am 6'1" tall. When I walk not alarm on	I was Ultra. I was wearing a Columbia belt in the AIT but it is unlikely to set off not have any items in my pockets. I my TSA uniform. At the time I was keed through the AIT machine it did
I have read this entire statement consisting of: 3 pages. I have be corrections. All of the information contained in this statement is knowledge and belief. I understand that I may be prosecuted for statements if I have intentionally misrepresented anything containentionally omitted any information or knowledge I have that r investigation or review. I swear or affirm that the testimony I have provided in this electrons.	een given the opportunity to make true and accurate to the best of my perjury or making false ned in this statement. I have not elates to the matters under
whole truth, and nothing but the truth.	one statement is the truth, the
I certify that I am making this statement of my own free will, wit electronic signature below is the equivalent of my handwritten signature on this date: Click of the center a date.	

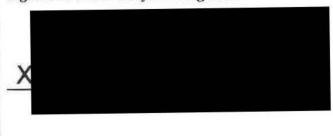


For TSA INV Use Only

I issued this Statement Form and electronically received the electronically signed record above.

The electronic signature below is the equivalent of my handwritten signature.

Signature of Primary Investigator:



For	TSA	INV	Use	Onl	V

The electronic signature below is the equivalent of my handwritten signature.

Signature of Witness:







TSA INVESTIGATIONS MEMORANDIM OF INTERVIEW OR ACTIVITY

MEMORANDUM OF INTI	ERVIEW OR ACTIVITY
Type of Activity:	Date:
Personal Interview	E 1 2005
Telephone Interview	February 6, 2025
Records Review	
Other	
Activity or Interview of:	Conducted by:
	Special Agent
Test of Advanced Imaging Technology Machine	
	Location of Interview/Activity:
	Boston Logan International Airport – Terminal E, Lane 1
	East Boston, MA, 02128
	International and the contract of the contract
Subject Matte	er/Remarks
On February 6, 2025, Transportation Security Administrated observed an operational test of the Advanced Imaging Te Boston Logan International Airport (BOS), Terminal E, I male, female, or gender-neutral option for completing the only select male or female. The algorithms were updated The gender-neutral option is the default setting for all AI	chnology (AIT) body scanner machine, located at Lane 1. The AIT machine includes selections for a body scan. In March 2023, the AIT operator could in May 2023, which added the gender-neutral option.
test, positioned obtained from the shis obtained from the spllowed standard screening protositems in pockets), prior to stepping into the AIT scanner. the AIT machine never alarmed	results of both male and remare genders. For the first screening team's Field Evaluation Testing (FET) kit in cols as a passenger would (i.e. removed belt, shoes,
followed standard screening protocols as a passenger work stepping into the AIT scanner. was scanned with the scanner was scanned wi	screening team's FET kit in her all the last of the female option selected and the AIT machine alerted r-neutral option selected and the AIT machine alerted

Case Number Case Title:
I23-00576 Case Title:
Security screening equipment malfunction

MEMORANDUM OF INTERVIEW OR ACTIVITY (continuation sheet)

The screening team members explained the gender-neutral algorithm update completed in May 2023 is more sensitive than the previous male or female options. The members also stated there is a vigorous screening process for persons who have been selected for enhanced screening. These selectees are scanned with the defaulted gender-neutral setting, then they are scanned again with male or female settings, then they are patted down. This multi-step process ensures those that require additional screening are thoroughly examined before admittance into the airport's sterile area.

Attachment:

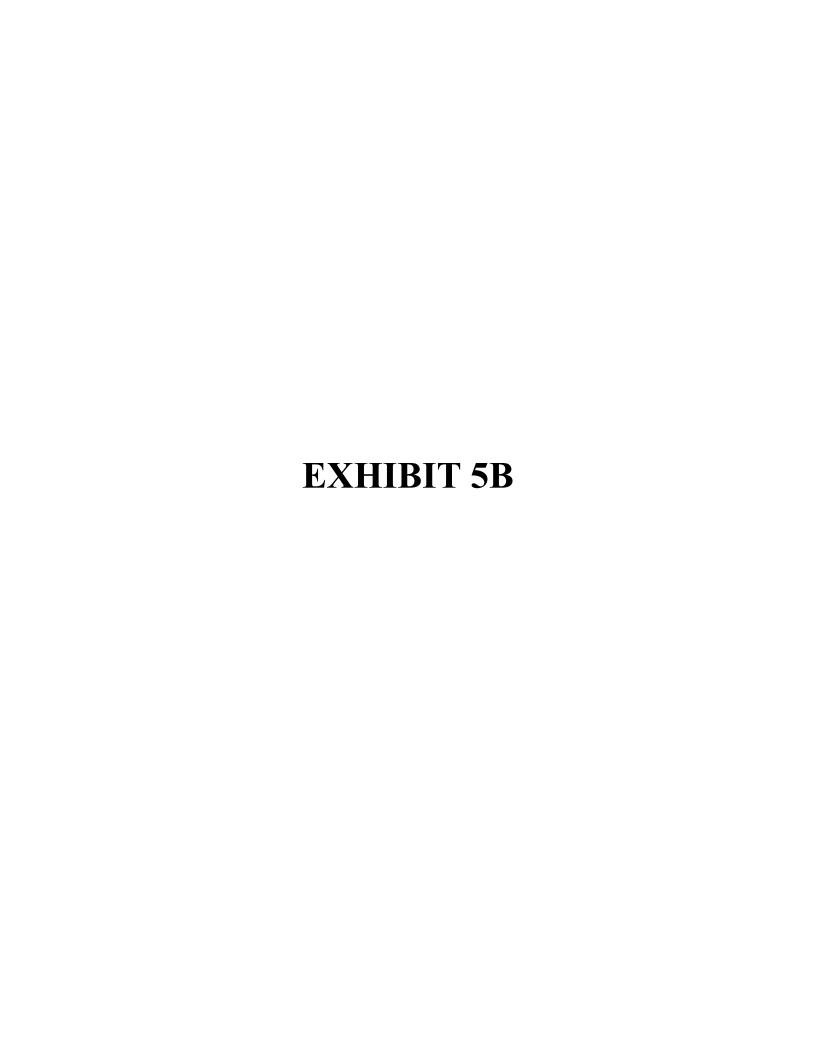
- A. Photographs of scan with male option, taken February 6, 2025.
- B. Photographs of scan with gender-neutral option (male role player), taken February 6, 2025.
- C. Photographs of scan with female option, taken February 6, 2025
- D. Photograph of scan with gender-neutral option (female role player), taken February 6, 2025

Agent notes: This operational test replicated the test conducted on March 2, 2023. The same AIT machine was also used as the test on March 2, 2023, but all AIT machines in the airport contain the same technology.

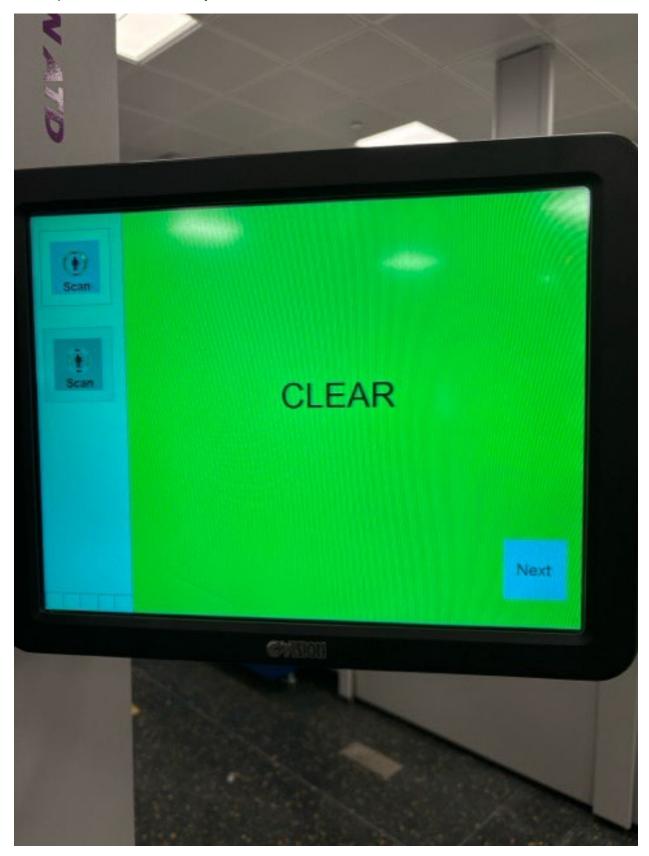
Case Number:	Case Title:
I23-00576	Security screening equipment malfunction



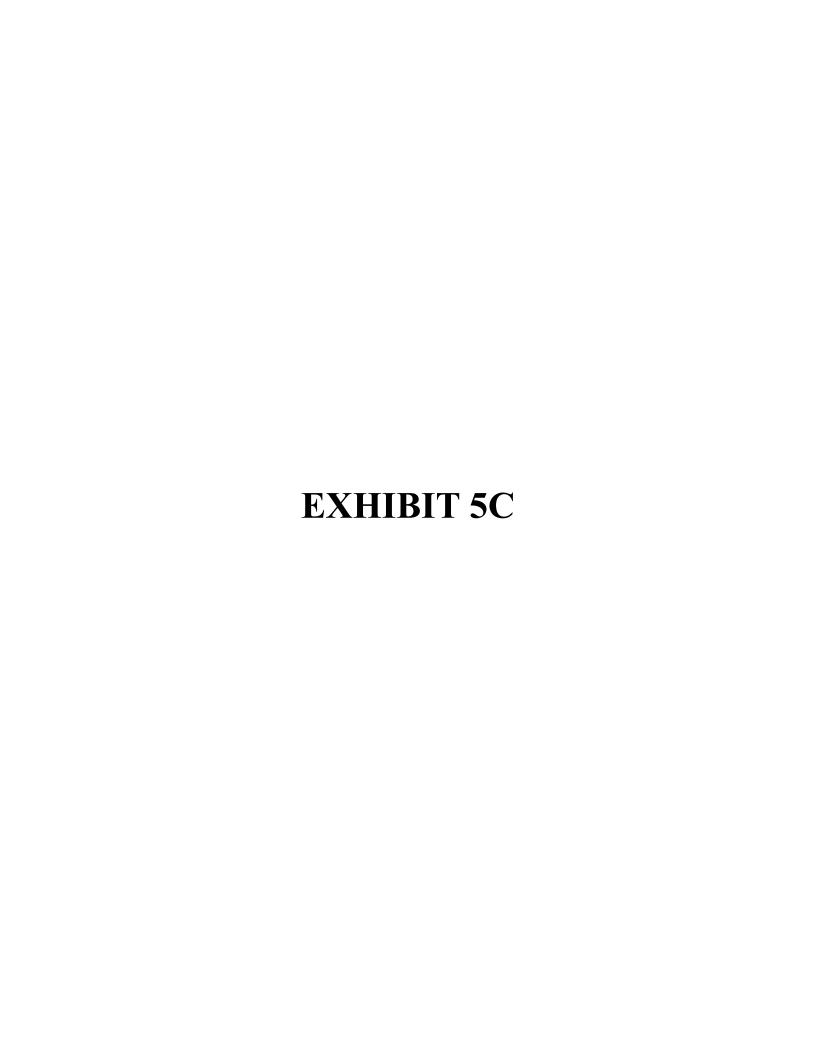


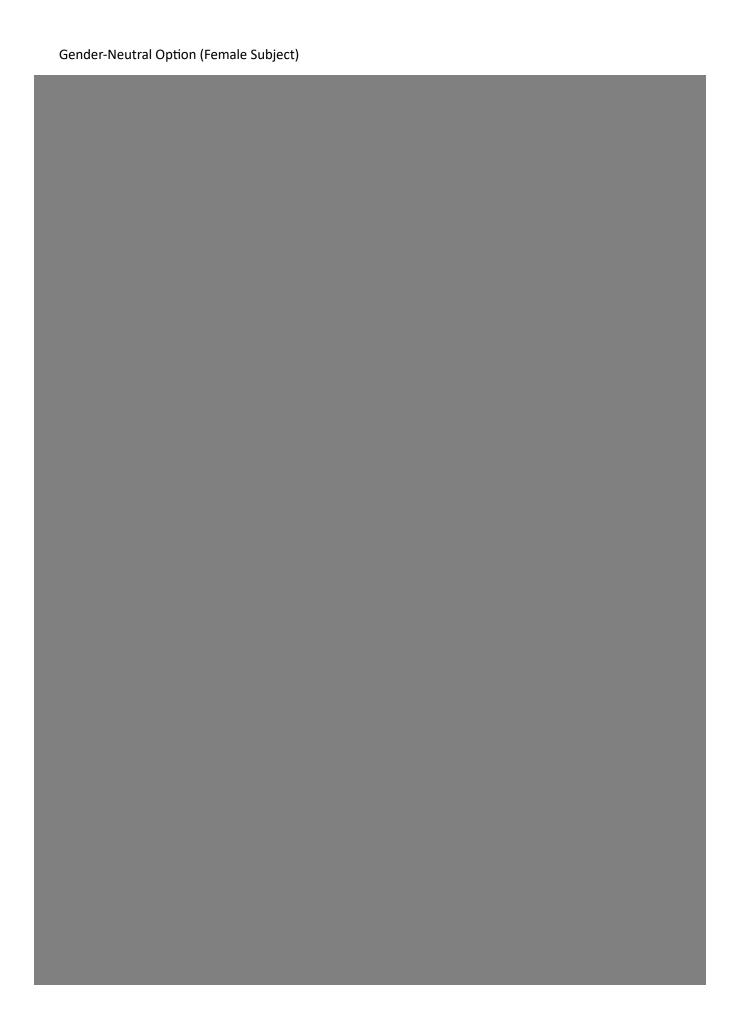


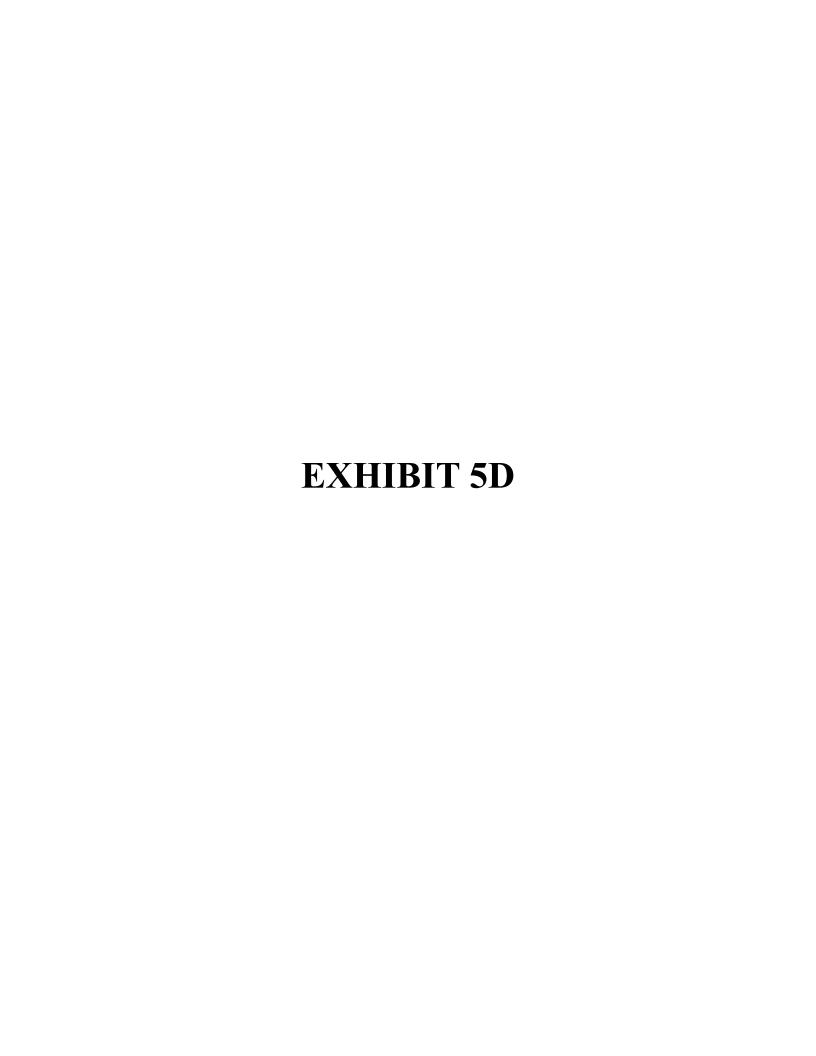
Male Option Selected, Male Subject, Necklace off

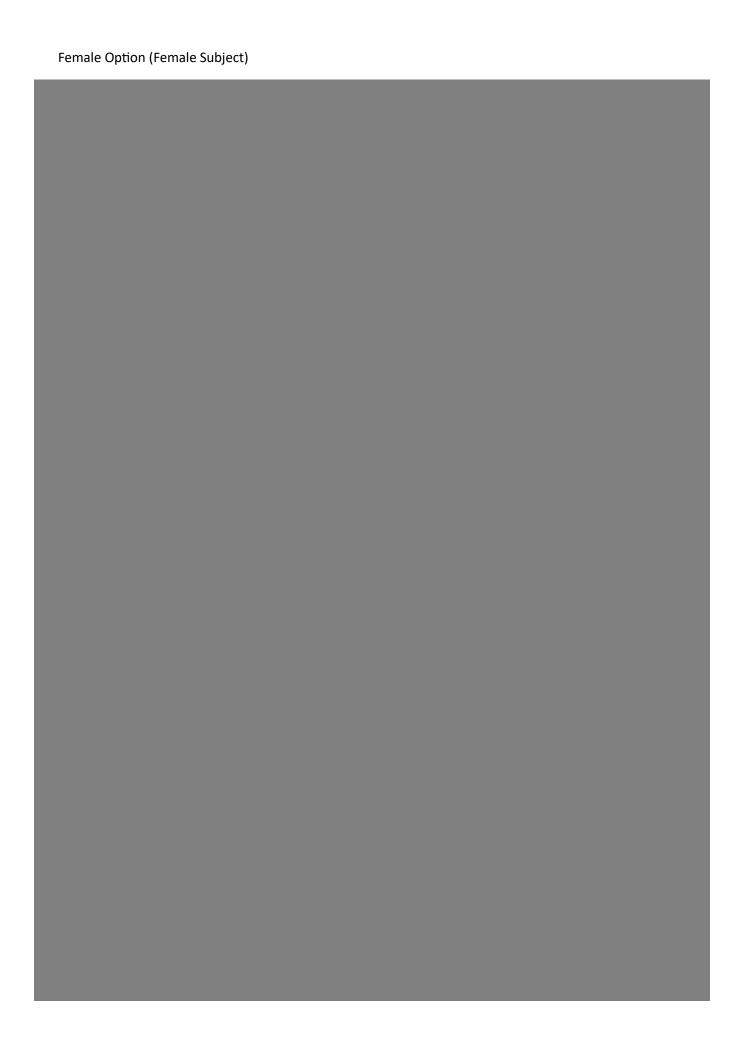


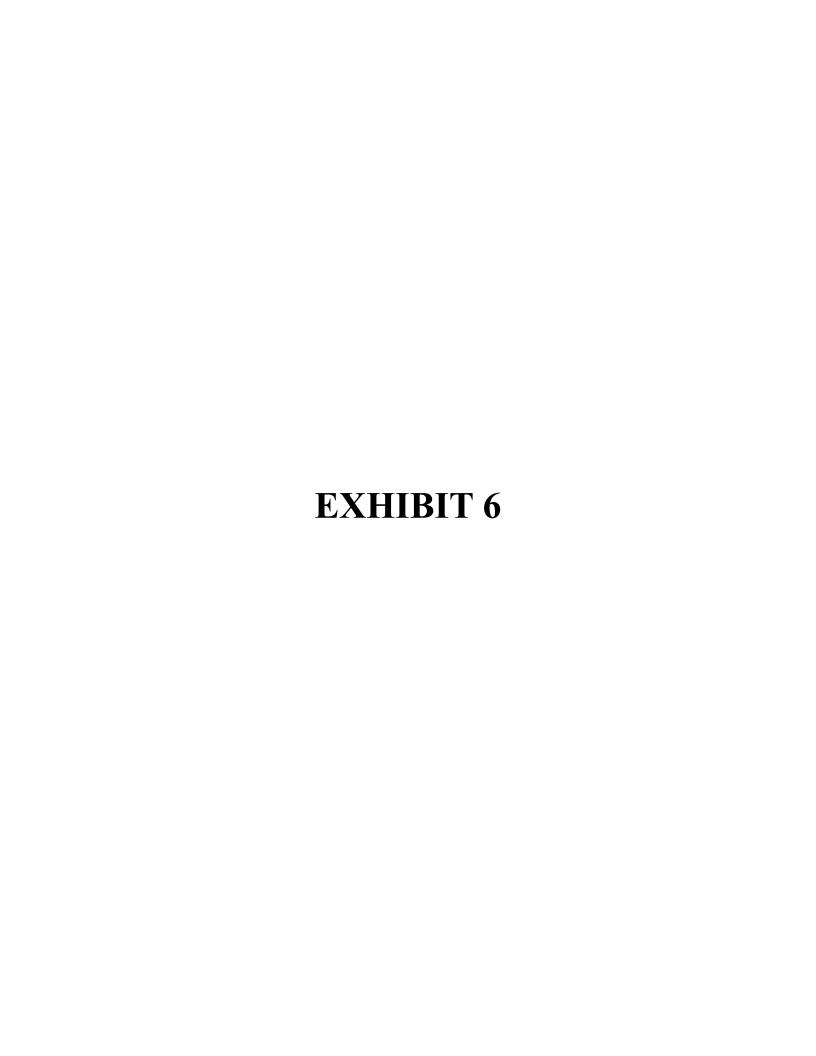
Male Option Selected, Male Subject, Necklace on	













TSA INVESTIGATIONS MEMORANDIM OF INTERVIEW OR ACTIVITY

MEMORA	NDUM OF INTERVIEW OR ACTIVITY
Type of Activity:	Date:
Personal Interview	
Telephone Interview	March 13, 2025
Records Review	
Other	
Activity or Interview of:	Conducted by:
Summary of Discussion with TSA S	The state of the s
Branch Engineer	TSA Investigations
	Special Investigations Unit
	Location of Interview/Activity:
	Microsoft Teams
	Subject Matter/Remarks
Branch, regarding the March 3, 2023 which an Advanced Imaging Techno matter expert on TSA AIT equipmen With respect to the	Management, Testing and Evaluation Division, Systems Evaluation, Boston Logan Airport Field Evaluation Testing (FET) incident during logy (AIT) machine failed to detect a
under normal circumstances. failed to alert during the FET exercis player was 6'1" tall, approximately 1 buckle.	stated that, in general, he could only hypothesize reasons why the AIT
Attachments:	
A. Written Star B. Images of Field Evaluation To	tement, March 20, 2025 esting
Case Number: Case	Title:
I23-00576 Sec	urity screening equipment malfunction

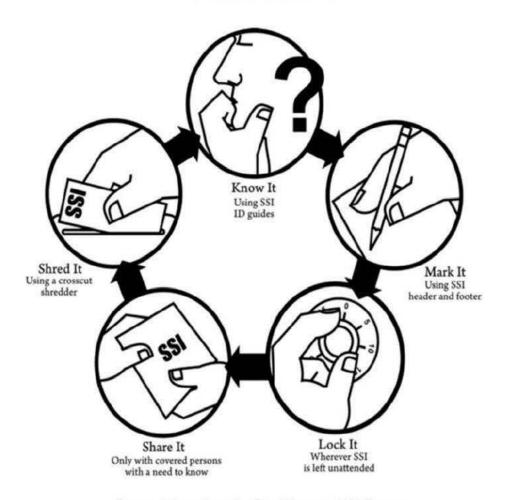
Revised May 10, 2022



DEPARTMENT OF HOMELAND SECURITY

SENSITIVE SECURITY INFORMATION

Cover Sheet



For more information on handling SSI, contact SSI@dhs.gov.

WARNING: This record contains Sensitive Security Information that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a "need to know", as defined in 49 CFR parts 15 and 1520, except with the written permission of the Administrator of the Transportation Security Administration or the Secretary of Transportation. Unauthorized release may result in civil penalty or other action. For U.S. government agencies, public disclosure is governed by 5 U.S.C. 552 and 49 CFR parts 15 and 1520.

DHS Form 11054 (8/10)

Reference: 49 CFR § 1520.13, Marking SSI

SENSITIVE SECURITY INFORMATION



Transportation Security Administration Investigations (INV) Statement Form

Name:	Date: 3/24/2025
Duty Assignment: AIT System Evaluator	
Current Position: General Engineer	
Pay Band: J	
Telephone Number: 202-306-5770	
Agent(s):	
, hereby make the following statement to _	_, who has identified
him/herself to me as a Special Agent with TSA Investigations. (Below print your Statement of facts including; WHO, WHAT, WHEN, WHER	RE, HOW, and WHY.)
I, have served as the System Evaluator on behalf of the for On-Person Screening since March 2010. I am responsible for the prequired acquisition testing, including Certification Testing (CERT) at (OT&E) of Advanced Imaging Technology (AIT) solutions. I was involved (T2)" and "Gender Neutral Low Probability of False Alarm (GN)" algorithms.	planning and reporting of all and Operational Test and Evaluation olved in the testing of the "Tier 2"
On 13 March 2025 I was contacted by the identified investigator about reports at Boston Logan International Airport (BOS) originating 3 March 2025 I. The open investigation, as documented by Mr. Supervisory Transportation Security Officer (STSO) conducted a train in a sensitive area on the T2 algorithm and did not response. The STSO provided an email describing what he was wearing described that he was wearing a jacket that covered the target threat redetection tests are typically performed while complying with establish requires divestiture of outer garments. If during actual stream of communwilling to divest appropriately other forms of screening may be performed to provide the AIT technology the greatest chance of performand false alarm. Technical tests have confirmed that deviating from the significant loss in detection. The guidance from these discussions is to outergarments per the SOP. Since the initial event, the Passenger Screen capability algorithm. This new algorithm, the Low Pfa Algorithm, will overall security effectiveness by finding smaller threats on a person content of the security effectiveness by finding smaller threats on a person content.	rch 2023. This response is provided sed on an event where a BOS sing scan with a concealed of receive the anticipated system and during the incident scan. He plica. For reference, TSA lab ed SOP divest protocols which herce, passengers are unable or formed. These protocols are ning accurately for both detection ese protocols may cause a rensure proper divestiture of ening Program fielded an updated II play a critical role in increasing

Page 1 of 3 3/24/2025

SENSITIVE SECURITY INFORMATION

algorithms, increasing the probability of detection in many areas to include the AIT throughput and utilization while decreasing the passenger touch rate. Mr and augmenting area, and augmenting of the complaint, the team observed consistent alarming under the GN algorithm and were not able to reproduce the 3 March 2023 finding.			
In previous testing, the acquisition CERTs included this general threat scenario for both the prior T2 as well as current GN algorithms for both AIT-1 and AIT-2 platforms adhering to proper divestiture. Performance against this scenario is considered "saturated" which in this case means all results were near 100%.			
The ITA maintains a close relationship with the Operational User Representative and the Program Office through the technology lifecycle, which includes conducting additional testing on upgrades as well as assessing field reported observations. Additionally, we have the ability to support any follow-on activities as requested.			

I have read this entire statement consisting of: 2 pages. I have been given the opportunity to make corrections. All of the information contained in this statement is true and accurate to the best of my knowledge and belief. I understand that I may be prosecuted for perjury or making false statements if I have intentionally misrepresented anything contained in this statement. I have not intentionally omitted any information or knowledge I have that relates to the matters under investigation or review. I swear or affirm that the testimony I have provided in this electronic statement is the truth, the			
whole truth, and nothing but the truth.			
I certify that I am making this statement of my own free will, without any duress or coercion. The electronic signature below is the equivalent of my handwritten signature.			
Executed on this date: 3/24/2025			
Signature: 3/24/2025			
Sign			

Page 2 of 3 3/24/2025

SENSITIVE SECURITY INFORMATION

For TSA INV Use Only			
I issued this Statement Form and electronically received the electronically signed record above.			
The electronic signature below is the equivalent of my handwritten signature.			
Signature of Primary Investigator:			
3/24/2025			
Signe			

For TSA INV Use Only
The electronic signature below is the equivalent of my handwritten signature.
Signature of Witness:
X

